

- **Work together to solve the community problem.**
 People can work together via a community process to identify wastewater problems. They must recognize that they need to make changes in human behavior to successfully implement their shared goals, such as providing effective and affordable wastewater treatment for the community. (Chapter 1)
- **Collect and interpret data and keep records.**
 The approach your community needs to take to wastewater treatment depends on the density of the population, soil conditions near the homes and the changes in density and population expected in the future. Communities must collect and interpret such information, understand what regulations apply and keep good records. (Chapter 2)
- **Learn about different kinds of treatment systems.**
 There are many types of treatment systems. A good treatment facility could be an individual on-site (septic) system, a multiple-household on-site (cluster) system, or a large collection/treatment (municipal) system. Learn the pros and cons of each so your community can make an informed choice. (Chapter 3)
- **Design a way to manage the treatment system.**
 Proper management is important to insure the long-term performance and cost effectiveness of the treatment system. Management of all wastewater treatment systems involves the monitoring, operation and maintenance of the system to prevent early failure. (Chapter 4)
- **Select an organizational structure.**
 Many landowners just want to get their system fixed and be done with it. However, when there are multiple landowners and properties involved, a responsible legal entity is usually needed to work on behalf of the community. Learn about your options. (Chapter 5)
- **Find a way to fund the project.**
 Appropriate funding of the initial capital investment and facility replacement over time, along with the costs of on-going operation, maintenance and administration, are important to successful wastewater treatment. This chapter covers funding mechanisms of many kinds. (Chapter 6)
- **Hire qualified professional help.**
 A key concern is how to pick a qualified consultant when outside help is needed. Guidelines for working with the many different professionals involved with wastewater treatment are provided. (Chapter 7)
- **Plan for a successful project.**
 Implementing a successful wastewater treatment plan is not easy. It requires commitment and endorsement from the entire community. In this chapter, all this information is brought together to focus on how to assure a successful outcome for a community wastewater project. (Chapter 8)